

第一產物保險股份有限公司

資訊安全風險管理架構

<資訊安全政策>

基於第一產物保險股份有限公司（以下簡稱本公司）的業務特性，為維護客戶、股東及公司之權益，本公司及全體同仁有責任和義務，共同建立及維護一個安全的資訊與通訊作業環境，讓資訊安全成為企業文化的一環，本公司已成立資訊安全委員會並訂定資訊安全政策以明確定義安全目標與安全要求，以資遵循。為落實資安防護作業，提升人員資安防護意識及資安專業技能，每年於董事會報告資安整體執行情形，並已針對應加強事項辦理改善措施。

<組織與分工>

本資訊安全管理委員會由資源群最高主管擔任召集人，資訊長擔任副召集人，並指派一名執行秘書，負責資訊安全管理委員會各項協調工作。各險部與資訊安全相關部門均應指派代表加入資訊安全管理委員會，並將人員名冊列在資訊安全組織名冊。

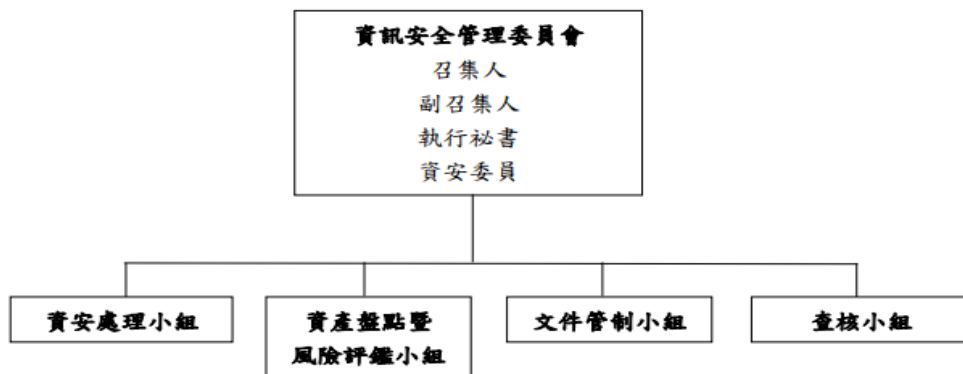


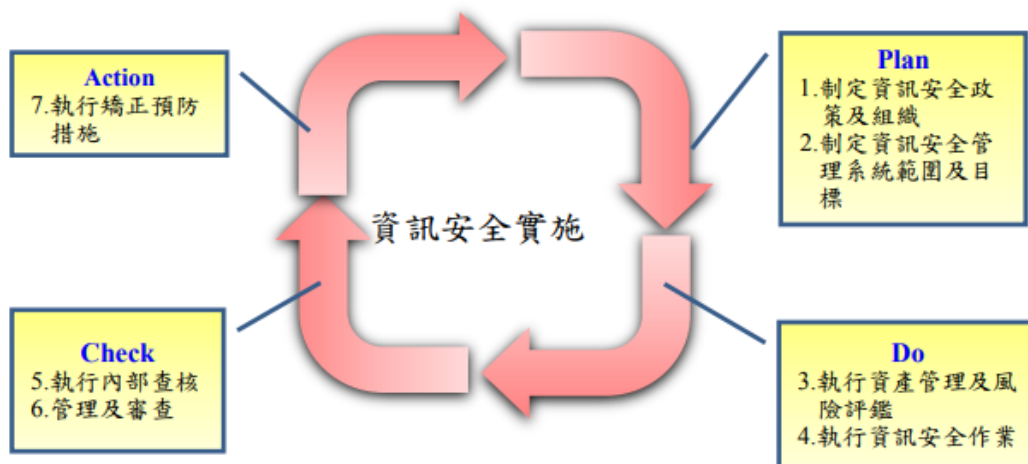
圖 1：資訊安全組織架構圖

<執行資訊安全管理機制>

訂定控制措施，包括負責人員、程序、步驟以及紀錄之留存，發行並實施控制措施。

- (一) 人力資源安全管理
人力資源安全管理請參照「人力資源安全管理程序書(ISMS-L2-07)」相關規定辦理。
- (二) 實體與環境安全管理
實體與環境安全管理請參照「實體安全作業說明書(ISMS-L3-01)」相關規定辦理。
- (三) 通訊與作業安全管理
系統與網路安全管理請參照「系統與網路安全作業說明書(ISMS-L3-03)」

- 相關規定辦理。
- (四) 存取控制安全管理
資訊系統存取控制安全管理請參照「存取控制作業說明書(ISMS-L3-02)」相關規定辦理。
- (五) 系統開發及維護安全管理
系統開發及維護安全管理請參照「系統開發與維護作業說明書(ISMS-L3-04)」相關規定辦理。
- (六) 委外管理
有辦理資訊委外業務，應於規劃時，參考「資訊系統委外作業說明書(ISMS-L3-08)」納入合約執行。
- (七) 資訊安全事件處理機制
資訊安全事件處理機制請參照「資安事件通報管理程序書(ISMS-L2-09)」相關規定辦理。
- (八) 營運持續管理
營運持續管理請參照「營運持續管理程序書(ISMS-L2-08)」相關規定辦理。
- (九) 溝通及傳輸
為使本公司之需求、目標能有效地傳遞到與本公司業務相關之關注方(如：民眾、上級單位、其他連結機關、本公司同仁及廠商)，本公司利用媒體、函文、會議、官網、電子郵件等途徑，進行彼此關注議題討論、溝通，於必要時邀請雙方主管參與，並保留討論、溝通之議題、地點、時間、參與人員、決議方式與結果等紀錄做為後續之依據。
- (十) 專案管理之資訊安全
為避免專案運行過程中不當的設計、規劃、操作影響到本公司資訊資產之機密性、完整性及可用性。應於專案活動中納入資訊安全考量，防範發生危害資訊安全之情況。專案活動參與執行的對象可分為內部人員與外部人員：
1. 內部人員：
本公司內部人員於執行各項專案活動時應遵循資訊安全管理制度，避免影響到本公司資訊資產之機密性、完整性及可用性。
 2. 外部人員：
委外廠商、駐點人員皆屬外部人員。應於合約中要求遵守本公司「資訊系統委外作業說明書(ISMS-L3-08)」之規定。



<執行年度資安會議>

每年除定期召開管理審查會議監督各資訊安全程序是否依規定進行之外，每月也會不定期安排 ISMS 管理會議，相關會議次數達 15 次以上，投入人員總數達 100 人次以上，以檢視資安防護措施的有效性及預期目標是否達成。

<導入 ISO27001 並取得第三方驗證>

ISO/IEC 27001:2022 (ISMS)證書，有效期限:2023-05-26~2026-05-25。

<p>bsi.</p> <p>Certificate of Registration</p> <p>INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2022</p> <p>This is to certify that: The First Insurance Co., Ltd. 7F, No.189, Yanping S. Rd. Zhongzheng Dist. Taipei City 100057 Taiwan</p> <p>Holds Certificate No: IS 689853 and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2022 for the following scope:</p> <p>The provision of design, development, operation and maintenance of systems, management of network infrastructure, server room, and other supporting activities of Motor Insurance, Fire Insurance, Marine Insurance, Casualty, Accident and Health Insurance, Accounting of Core Systems and Network Insurance Platform within Information Department. This is in accordance with the Statement of Applicability, ISMS-L2-12, version 5.0 dated 01 February 2024.</p> <p>For and on behalf of BSI:  Michael Lam - Managing Director Assurance, APAC</p> <p>Original Registration Date: 2017-05-26 Effective Date: 2023-05-26 Latest Revision Date: 2024-04-25 Expiry Date: 2026-05-25</p> <p>Page: 1 of 2</p> <p>  </p> <p>...making excellence a habit.™</p> <p><small>This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated online. Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +886 (02)2656-0333.</small></p> <p><small>Taiwan Headquarters: 2nd Floor, No.37, Ji-Hu Rd., Nei-Hu Dist., Taipei 114, Taiwan, R.O.C. A Member of the BSI Group of Companies.</small></p>	<p>Certificate No: IS 689853</p> <table border="1"><thead><tr><th>Location</th><th>Registered Activities</th></tr></thead><tbody><tr><td>The First Insurance Co., Ltd. 7F, No.189, Yanping S. Rd. Zhongzheng Dist. Taipei City 100057 Taiwan</td><td>The provision of design, development, operation and maintenance of systems, management of network infrastructure, server room, and other supporting activities of Motor Insurance, Fire Insurance, Marine Insurance, Casualty, Accident and Health Insurance, Accounting of Core Systems and Network Insurance Platform within Information Department.</td></tr><tr><td>The First Insurance Co., Ltd. 2F, No. 21, Sec.1, Xinyi Rd. Zhongzheng Dist. Taipei City 100012 Taiwan</td><td>The provision of server room management within Information Department. (co-location)</td></tr></tbody></table> <p>Original Registration Date: 2017-05-26 Effective Date: 2023-05-26 Latest Revision Date: 2024-04-25 Expiry Date: 2026-05-25</p> <p>Page: 2 of 2</p> <p><small>This certificate relates to the information security management systems, and not to the products or services of the certified organisations. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not confer immunity on the certified organisation from legal obligations.</small></p> <p><small>This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated online. Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +886 (02)2656-0333.</small></p> <p><small>Taiwan Headquarters: 2nd Floor, No.37, Ji-Hu Rd., Nei-Hu Dist., Taipei 114, Taiwan, R.O.C. A Member of the BSI Group of Companies.</small></p>	Location	Registered Activities	The First Insurance Co., Ltd. 7F, No.189, Yanping S. Rd. Zhongzheng Dist. Taipei City 100057 Taiwan	The provision of design, development, operation and maintenance of systems, management of network infrastructure, server room, and other supporting activities of Motor Insurance, Fire Insurance, Marine Insurance, Casualty, Accident and Health Insurance, Accounting of Core Systems and Network Insurance Platform within Information Department.	The First Insurance Co., Ltd. 2F, No. 21, Sec.1, Xinyi Rd. Zhongzheng Dist. Taipei City 100012 Taiwan	The provision of server room management within Information Department. (co-location)
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