

Friendly reminder from The Firstins Insurance!

◆ Reminder for Compulsory Automobile Liability Insurance

1. If you plan to undertake vehicle registration, license plate replacement, or vehicle inspection at the Motor Vehicles Office, ensure that your compulsory automobile liability insurance remains valid for at least thirty days. Failure to meet this requirement will result in the Highway Bureau being unable to process these procedures by law.
2. Suppose you urgently require the insurance certificate to facilitate licensing or vehicle inspection at the Motor Vehicles Office. In that case, we recommend visiting one of our nearby company branches or contacting our service personnel for prompt assistance with insurance.
3. Should your address, telephone number, or other personal details change, kindly inform our service personnel or promptly contact our customer service hotline at 0800-288-068. This ensures that you receive your insurance certificate or renewal notice as soon as possible.

◆ Instructions for Downloading "e-CALI Cards for Compulsory Automobile Liability Insurance"

1. The Firstins Insurance now utilizes e-CALI Cards for "Compulsory Automobile Liability Insurance." Kindly provide your correct mobile phone number or email address. This enables us to seamlessly deliver the e-CALI Cards to your device or inbox for convenient accessibility. If you haven't previously provided your mobile phone number or email address, please contact our toll-free number, 0800-288-068, for assistance. We will synchronize your insurance information with the Motor Vehicle's database. This synchronization ensures quicker and more convenient processing of various regulatory procedures at the Highway Bureau.
2. If you cannot provide a mobile phone number or email address, we won't be able to send the e-CALI Cards electronically. In such cases, you can visit our company's official website (<https://www.firstins.com.tw/>) or the dedicated website for Compulsory Automobile Liability Insurance (<https://ecard.cali.org.tw/>) to check and download the cards yourself. Rest assured, this won't hinder your ability to handle regulatory procedures at the Motor Vehicle. If you need assistance, feel free to reach out to us at our toll-free number, 0800-288-068.

◆ Penalties Related to Compulsory Automobile Liability Insurance

1. Under the Compulsory Automobile Liability Insurance Act, vehicles, including motorcycles and scooters, must be insured as required. Failure to obtain insurance or renew it before the expiration date is a violation of this act.
 - As stipulated by the law, vehicles may incur fines ranging from NT\$3,000 to NT\$15,000 upon interception and inspection.
 - As stipulated by the law, motorcycles and scooters may be subject to fines ranging from NT\$1,500 to NT\$3,000 upon interception and inspection.
 - As stipulated by the law, mini electric two-wheel vehicles may be fined between NT\$750 and NT\$1,500 upon interception and inspection.
 - If the individual responsible for the accident is uninsured, they may incur fines ranging from NT\$9,000 to NT\$32,000, as the law mandates.
2. Suppose the insurance policy expires for more than six months and the vehicle owner fails to renew it by the provisions of the Compulsory Automobile Liability Insurance Act. In that case, the authorities may request the Highway Bureau to cancel their license plate.

◆ Other Reminders

1. Fuel fee for private vehicles and motorcycles are collected annually in July. Vehicle owners must ensure timely payment to avoid penalties for overdue payments.
2. If your vehicle has been deregistered at the inspection station, scrapped, or transferred ownership, please bring the relevant documents to our company's branches for insurance cancellation.

At The Firstins Insurance, your well-being is our priority! We are committed to safeguarding your rights and making meaningful contributions to society!